



SUMMER CAMPS 2019 GENERAL FAQs

1. **What is the minimum age required to attend?** Your child must be five years of age.
2. **Can I make group requests?** Yes, you may. We try our best to meet group requests, but cannot guarantee them.
3. **Is there a waitlist?** Yes, we maintain a waitlist for camps that are full.
4. **How do I cancel my child's registration? Is there a charge for doing so?** To officially withdraw once registered, a parent/guardian must complete and submit a discontinuation form in person or by email with a minimum notice of 21 days. If these conditions are met, a refund will be issued less the non-refundable deposit per participant in camp. If 21 days of notice is not provided, a customer is not entitled to a refund. T-shirt fees are non-refundable.
5. **What are times are drop-off and pick-up?** While our activity schedule begins at 9:00am, children can be dropped off as early as 8:00am. Activities end at 5:00pm and children must be picked up by 5:30pm. Please note that some outings may depart the facilities as early as 9:30am.
6. **Can I visit my child during Camp hours?** Yes. Please let us know when you are coming so we advise on where your child will be at that time.
7. **Can I drop off my child late?** Yes. Please advise when you will arrive so that we can arrange a counselor to be present. If a child arrives late on an outing day, they may miss the outing, but will be added to another group until their group returns.
8. **Can I pick up my child early?** Yes. Please advise us during drop off what time you will be coming so we can have your child ready. We will be offsite at times so your child will not always be at our facility. We return to our facility by no later than 4:30pm.
9. **What happens if my child gets sick or feels unwell?** Once a child notifies a staff that they are feeling unwell, a staff member then contacts the parent or guardian to make them aware and to formulate a plan.
10. **What should my child bring?** Our summer camps managers will send out emails to all parents advising what their children should bring closer to camp season.
11. **How do you handle food allergies?** We aim to keep our facilities as allergy safe as possible. Based on identified allergies of children enrolled in each camp, we send an email to parents of all children attending that week advising parents to not pack these items. We also maintain a no peanuts rule at all times.
12. **Are children required to bring their own lunch and snacks?** Yes, children are required to pack their own lunch and snacks. We offer two snack breaks throughout the day as well as an hour-long scheduled lunch break.
13. **Can I send money with my child to buy lunch or a snack?** There are no on site lunch/snack services available.



14. **What should I do if my child cannot attend a camp day due to illness or other reasons? Can I pay less?** If your child is unable to attend a camp day, we request that you email info@yourmax.ca with details of what camp your child attends so we can inform the counselors. The weekly rate remains the same even if a child is unable to attend one of the five days of the week.
15. **Can my child bring a cell phone to camp?** We believe that tech-free time is very important to child wellness. Thus, we encourage children to leave all electronics at home. However, we do allow electronics use during the second half of lunch hour. Outside of that, we are screen free.
16. **Can my child be picked up by a different person than the one who dropped them off?** If a different person is picking up your child, please note this on your camp registration form or inform the check-in counselor. The person picking up will need to present a photo ID.
17. **Do you accept campers with additional needs (Integration Program)?** If your child requires additional needs or supports to register, families must first make an appointment with a camp lead to discuss which camp best suits your child. Please note that not all of our locations are fully accessible.
18. **What if my child loses something?** All of our locations have a lost and found. Our counselors do their best with keeping an eye out for items that are left behind, however lost items are your child's responsibility.
19. **How can I contact my child's staff if I need to?** The Friday before your camp starts you will receive a welcome email that contains a cell phone number to your child's assigned group.
20. **What's the difference between Camp MAX and Specialty Camps?** At Camp MAX children enjoy a wide variety of fun filled activities, sports, crafts, etc. In Musical Theatre, Cheerleading, Gymnastics, and Dance camp, children will learn specific new skills, drills and techniques from our highly experienced coaches and get exclusive access to our first-class facilities. They'll also take part in a showcase on Friday where they demonstrate their hard work and brand new skills!
21. **What are the camp ratios?** We ensure a 1:13 Ratio with group sizes of 26 that are age specific.
22. **How do I get camp forms?** You can find our registration form online at <http://yourmax.ca/summer-camp/> or in person at our locations.



SPORTS, SPLASH AND EXPLORATION CAMP FAQs

What might a sample day's schedule look like?

Time	
8:00 – 9:00	Welcome - Arrival
9:00 – 10:00	Frisbee Slam
10:00 – 10:30	Morning Snack
10:30 – 12:00	Nature Hike – Offsite
12:00 – 1:00	Lunch
1:00 – 2:00	Fitness Mania
2:00 – 3:00	Squirt Gun Painting
3:00 – 3:30	Afternoon Snack
3:30 – 4:30	Max Playground
4:30 – 5:30	Pick Up

1. **Where will my child go on outings, and how do they get there?** Our outings are theme specific and vary different pending the theme week you have chosen. Some outings we have done in the past include the Ocean Science Center, Manuals River Geocaching, Bannerman Park Splash Pad, Salmonier Nature Park, etc. All Children are transported to their outings using our own buses.
2. **Where do they children go swimming?** At the Summit Center in Mount Pearl.
3. **My child is attending Camp Splash - how often do the children swim?** Once a week on Friday.
4. **Do the staff swim with the children?** Yes, every staff member is expected to go in the pool.
5. **Are there lifeguards on deck?** Yes, the pool is supervised by trained & qualified lifeguards.
6. **What happens if my child cannot swim?** There are many accommodations for children who cannot swim; it will not ruin their camp experience. The Summit center offers a separate pool with shallow water and the water does not go over their heads. Lifejackets and floaties are available on deck. In the case a child does not want to enter the pool there is a Splash Pad Water Park located on deck where they can play for the hour.
7. **Can my child stay behind from a swimming outing?** No, each child must attend each outing with their assigned group. They can choose to sit on deck if they don't want to partake. They are unable to stay behind as each staff member is expected to attend the swim and staying behind with another group will break our child to staff ratios.
8. **What other activities do the children do during Splash week other than swimming?** Campers will experience water games, water relay races, water themed crafts and trips to outdoor Splash Pads. Campers will get an offsite outing customized to the week's theme and an hour swim each Friday.



MUSICAL THEATRE CAMP FAQs

What might a sample day's schedule look like?

Time	
8:00 – 9:00	Welcome/ Arrivals
9:00 – 9:30	All Ages Group Warm Up
9:30- 10:00	Dance/Music/Theatre Workshop
10:00- 10:45	Dance/Music/Theatre Workshop
10:45-11:00	Snack
11:00-11:45	Dance/Music/Theatre Workshop
11:45-12:30	Art
12:30-1:15	Lunch
1:15-3:00	Outing/Outdoors
3:00-4:30	Group Staging
4:30-5:30	Cool Down and Pick up

1. **Where will my child go on outings, and how do they get there?** All musical theatre participants will visit the Arts and Culture Centre Theatre and also enjoy a live performance at a nearby park. Children are transported to their outings using our own buses.
2. **What should my child bring?** Participants will need water bottles, sunscreen, outdoor shoes, indoor shoes (jazz shoe or runner), and moveable clothing.
3. **Does my child need to have experience singing, dancing and acting?** No! All children excited about learning to perform are welcome. The basics of each discipline will be introduced at camp.
4. **Do we need to buy tickets to the showcase on Friday?** No! Friends and Family are invited to enjoy this relaxed presentation.
5. **Are there any specific supplies my child needs?** Sunscreen, a water bottle, an indoor shoe (jazz shoe or sneaker), and clothes they are comfortable moving in.
6. **My child will not be at camp one day of the week, is that okay?** Because specialty camps involve such focused preparation for Friday's showcase, it is strongly suggested that campers attend all 5 days of camp.



CHEERLEADING AND GYMNASTICS CAMP FAQs

What might a sample day's schedule look like?

Time	CHEERLEADING
8:00 – 9:00	Welcome - Arrivals
9:00 – 10:00	Warm up/Stretch/Gymnastics Stations, Drills & Progressions
10:00 – 10:30	Morning Snack
10:30 – 11:30	Stunting, Jumps and Routine Building
12:00 – 1:00	Lunch
1:00 – 2:00	Outing to the Park (weather permitting)
2:00 – 3:00	Flexibility Training, Dance work & Elite Cheerleading Demo
3:00 – 3:30	Afternoon Snack
3:30 – 4:30	Arts & Crafts and Showcase Banner Creation
4:30 – 5:30	Clean up & Pick Up
Time	GYMNASTICS
8:00 – 9:00	Welcome - Arrivals
9:00 – 10:00	Warm up/Stretch/Gymnastics Stations, Drills & Progressions
10:00 – 10:30	Morning Snack
10:30 – 11:30	Gymnastics Conditioning, & Routine Building
12:00 – 1:00	Lunch
1:00 – 2:00	Outing to the Park (weather permitting)
2:00 – 3:00	Flexibility Training & Elite Gymnastics Demo
3:00 – 3:30	Afternoon Snack
3:30 – 4:30	Arts & Crafts and Showcase Banner Creation
4:30 – 5:30	Clean up & Pick Up

1. **Where will my child go on outings, and how do they get there?** There is a daily outing to a park within walking distance and a weekly fieldtrip to the Bannerman or Bowring park splashpad! For the fieldtrips, all children are transported using our MAX buses.
2. **What should my child bring?** Cheerleading and Gymnastics Camp participants will need a water bottle, sunscreen, outdoor shoes, indoor shoes, a sweater and moveable clothing. Swimsuits will be required for the day of the fieldtrip!
3. **My child has no previous experience? Is this okay?** Absolutely, there is a place at our camp for all levels of experience, from beginner to expert! Children will be grouped accordingly on Monday!